

**Minutes from the Meeting
held on Thursday 5th December 2024 at 19:00
at The War Memorial Hall, Abbots Ann.**

COUNCIL MEMBERS

	In Attendance	Apologies	Absent
Councillor Jordan	√		
Councillor Howard	√		
Councillor Heather	√		
Councillor Wallis	√		
Councillor Mitchell	√		
Councillor Rous			√
Vacancy	-	-	-

Also, IN ATTENDANCE:

Amanda Owen – Clerk, Borough Councillor Hasselman, Abbots Ann Community Land Trust – John Barlow & no members of the public.

241201	<p>To receive Chairman’s opening remarks. Councillor Jordan welcomed everyone to the meeting.</p>
241202	<p>To receive and accept apologies for absence. Apologies were received from Borough Councillor Flood & County Councillor Drew.</p>
241203	<p>To receive declarations of Disclosable Pecuniary Interests relating to items on this agenda. No declarations of disclosable pecuniary interests were received.</p>
241204	<p>To approve the minutes of the meeting held on Thursday 7th November. The minutes of the meeting held on Thursday 7th November were signed as a correct record of the meeting. Proposed by Councillor Wallis, seconded by Councillor Heather. All members voted unanimously to accept this resolution.</p>
241205	<p>To receive updates already published and any further updates provided. Reports can be found at APPENDIX A.</p> <p>Councillor Howard ran through the action list. Clerk contact police to talk about St Cross on to A343 & highways. Councillor Jordan noted that he is happy to support the reduction of speed limit. Councillors are to provide instances / accidents to Clerk for next meeting.</p> <p>Councillor Mitchell thanked Councillor Jordan, Councillor Howard and the Clerk for their recent discussions re the Bulbery recreation area and thanked them for their help. Councillor Mitchell then provided an overview of her report.</p> <p>Councillor Wallis advised that the football pitches are unplayable at present due to the wet weather, therefore matches have been cancelled.</p> <p>Councillor Hasselmann provided an overview of her report.</p>
241206	<p>To receive an update from Abbots Ann Community Land Trust. Report from John Barlow: “Following the withdrawal from the Housing project by the Development partners the CLT has had a further, and very constructive, meeting with the Vendor’s land agent and their advisers. The outcome is that we shall work closely with them in the selection of a new development partner and all subsequent steps to take the project forward. All parties remain committed to this project and its success.</p> <p>The CLT is in the process of submitting a list of our wishes and preferences for design and subsequent action. We continue to seek a development partner who is acceptable to the Vendor and who is sympathetic to the wishes of the CLT and the expressed wishes of the village. The contribution towards the Sports field pavilion project remains a central requirement of the CLT.</p>

	<p>A further meeting will take place after Christmas after which I hope to have further news to report. Ray Lucas has stepped down from the CLT as Chair and also as a member. Everyone recognises the enormous contribution that Ray has made to this project over many years. An announcement as to the new arrangements to chair the CLT will be made shortly.”</p> <p>Councillor Howard expressed sincere thanks to Ray Lucas for his contributions.</p>
241207	<p>To note the report with regards to the implementation of FTTP in Abbots Ann Parish. The report in relation to the implementation of FTTP in Abbots Ann was NOTED and can be found at APPENDIX B.</p>
241208	<p>To discuss progress on the new Bulbery facilities project. Councillor Jordan advised that Luke Rose has been speaking with TVBC with regards to the pre planning application. The feedback had been quite lengthy but Luke advised that there is nothing difficult to overcome.</p> <p>It was AGREED that Luke Rose continues the application process based on review by councillors with any comments to be received by close of play on 10th December. Proposed by Councillor Jordan, seconded by Councillor Howard. All members voted unanimously to accept this resolution.</p>
241209	<p>To consider Bulbery playground options. It was AGREED to proceed to develop the playground adjacent to pavilion utilising S106 funding if available. Proposed by Councillor Jordan, seconded by Councillor Howard. All members voted unanimously to accept this resolution.</p> <p>It was AGREED that if S106 funding is available, to proceed with the Home Front Outdoor Play quote at a cost of £28,094.60. Proposed by Councillor Jordan, seconded by Councillor Mitchell. All members voted unanimously to accept this resolution.</p> <p>It was AGREED that the Clerk would enquire as to whether the Lengthsman scheme can support with the installation of fence and groundworks. Proposed by Councillor Jordan, seconded by Councillor Mitchell. All members voted unanimously to accept this resolution.</p>
241210	<p>To note the implementation of the Lloyds Account Maintenance monthly fee from January 2025 at a cost of £4.25. The implementation of the Lloyds Account Maintenance monthly fee was NOTED.</p>
241211	<p>To agree the purchase of 10 x 20's plenty signs at a cost of £49.90 and potential allocations. It was AGREED to purchase 10 x 20's plenty signs at a cost of £49.90 and that Councillor Mitchell would distribute. Proposed by Councillor Jordan, seconded by Councillor Mitchell. All members voted unanimously to accept this resolution.</p>
241212	<p>To agree the 25/26 Grounds Maintenance quote from Test Valley Borough Council at a cost of £2071.04. It was AGREED to accept the 2025 / 2026 grounds maintenance quote from Test Valley Borough Council at a cost of £2071.04. Proposed by Councillor Jordan, seconded by Councillor Wallis. All members voted unanimously to accept this resolution.</p>
241213	<p>To note the allocation of CIL funds received from Test Valley Borough Council. It was NOTED that CIL funding of £589.55 would be allocated to the Wellbeing portfolio.</p>
241214	<p>To agree to renew SLCC membership at a cost of £190.00. It was AGREED to renew the SLCC membership at a cost of £190.00. Proposed by Councillor Jordan, seconded by Councillor Howard. All members voted unanimously to accept this resolution.</p>
241215	<p>To consider the 2025 / 2026 budget to first draft. It was AGREED to take draft budget forward with a proposal of a 7% increase in precept. Proposed by Councillor Jordan, seconded by Councillor Heather.</p>

	<p>All members voted unanimously to accept this resolution.</p> <p>It was AGREED that CIL Funding from Test Valley Borough Council totalling £589.55 would be moved to the Wellbeing ear marked reserve.</p> <p>Proposed by Councillor Jordan, seconded by Councillor Howard.</p> <p>All members voted unanimously to accept this resolution.</p>																																
241216	<p>To note the current financial situation and the reconciliation of the bank balance.</p> <p>The current financial situation and the reconciliation of the bank balance were NOTED with the bank balance at 30th November 2024 being £77,831.02. The bank reconciliation can be found as APPENDIX C.</p>																																
241217	<p>To approve the requests for payments for December.</p> <p>The payments as listed in the table below were APPROVED for payment.</p> <p>Proposed by Councillor Jordan, seconded by Councillor Heather.</p> <p>All members voted unanimously to accept this resolution.</p> <p style="text-align: center;">December 2024 Payment Requests</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>TO</th> <th>FOR</th> <th>INVOICE NO</th> <th>AMOUNT</th> </tr> </thead> <tbody> <tr> <td>Staff</td> <td>Salary</td> <td>December</td> <td>£1,147.51</td> </tr> <tr> <td>Staff</td> <td>Expenses</td> <td>November</td> <td>£43.96</td> </tr> <tr> <td>Councillor Heather</td> <td>Expenses</td> <td>October</td> <td>£39.88</td> </tr> <tr> <td>Scandor</td> <td>Grounds Maintenance</td> <td>Inv 20395</td> <td>£852.67</td> </tr> <tr> <td>SLCC</td> <td>Membership 2025</td> <td>MEM251885-1</td> <td>£190.00</td> </tr> <tr> <td>DM Payroll</td> <td>Payroll - October 2024 to March 2025</td> <td>Inv 3958</td> <td>£60.00</td> </tr> <tr> <td colspan="3"></td> <td style="text-align: right;">£2,334.02</td> </tr> </tbody> </table>	TO	FOR	INVOICE NO	AMOUNT	Staff	Salary	December	£1,147.51	Staff	Expenses	November	£43.96	Councillor Heather	Expenses	October	£39.88	Scandor	Grounds Maintenance	Inv 20395	£852.67	SLCC	Membership 2025	MEM251885-1	£190.00	DM Payroll	Payroll - October 2024 to March 2025	Inv 3958	£60.00				£2,334.02
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241218	To consider the following planning application(s):																																
241218.01	<p>24/02596/VARN</p> <p>Variation of condition 02 (approved plans) of 22/02433/FULLN (Erection of 2 dwellings, access improvements, landscaping and associated works) - extension of proposed boundary treatment to be partially continued along SW boundary.</p> <p>The Pennings, Salisbury Road, Abbots Ann, Hampshire.</p> <p>The Parish Council had NO OBJECTION to this application.</p> <p>Proposed by Councillor Jordan, seconded by Councillor Mitchell.</p> <p>All members voted unanimously to ACCEPT this resolution.</p>																																
241218.02	<p>24/02414/FULLN</p> <p>Side and rear ground floor extensions and roof replacement to first floor.</p> <p>Hillside, Foundry Road, Anna Valley, Andover.</p> <p>The Parish Council had NO OBJECTION to this application.</p> <p>Proposed by Councillor Jordan, seconded by Councillor Heather.</p> <p>All members voted unanimously to ACCEPT this resolution.</p>																																
241218.03	<p>24/02551/FULLN</p> <p>Demolition of outbuilding and erection of ancillary annexe with associated landscaping.</p> <p>St Vincents, Salisbury Road, Andover, Hampshire.</p> <p>The Parish Council OBJECTS to this application on the following grounds:</p> <ul style="list-style-type: none"> - Seeking to build residential building in designated local gap. <p>Abbots Ann Parish Council would also like to express concern that if the proposal is approved, it could possibly set a precedent for future settlement incursion into / within the Local Gap. It was also noted that the Parish Council support Upper Clatford Parish Council comments.</p> <p>Proposed by Councillor Jordan, seconded by Councillor Howard.</p> <p>All members voted unanimously to ACCEPT this resolution.</p>																																
241218.04	<p>24/02694/TREEN</p> <p>T1 - Co-Dominant Ash (fraxinus excelsior) - fell to an 8ft pole, T2 - Beech (fagus sylvatica) remove to ground level.</p> <p>Highfield Lodge, Abbots Hill, Little Ann.</p> <p>The Parish Council had NO OBJECTION to this application.</p>																																

	Proposed by Councillor Jordan, seconded by Councillor Wallis. All members voted unanimously to ACCEPT this resolution.
241218.05	24/01552/FULLN Appeal Reference: APP/C1760/W/24/3354551 Erection of glass link between dwelling and barn. Faircroft, 43 - 44 Monxton Road, Abbots Ann, Andover. The Parish Council would like to confirm that they strongly SUPPORT this application. Proposed by Councillor Jordan, seconded by Councillor Heather. All members voted unanimously to ACCEPT this resolution.
241218.06	24/02726/FULLN Demolition of bungalow, erection of replacement dwelling, widen entrance, relocate side access gate, replacement gate and fences. Rosebank, Webbs Lane, Abbots Ann, Andover. The Parish Council had NO OBJECTION to this application. Proposed by Councillor Jordan, seconded by Councillor Wallis. This motion was passed on a vote of 4 FOR and 1 AGAINST .
241219	To note the meeting dates for 2025. It was noted that the meetings would be held on the first Thursday on each month.
241220	To agree the date of the next meeting as Thursday 2nd January 2025. The date of the next meeting was AGREED as Thursday 2 nd January 2025.

There being no other business, the meeting closed at 20:24.

APPENDIX A

Reports – December Meeting

Environmental Portfolio Report for November 2024

Footpaths

We have completed a final path trimming of all paths where required for this year and will start again in March. In the meantime, I will inspect all paths once a month and trim back all bushes or branches which overhang the pathway.

Sewage

Owing to the storm burst during the last week of the month, tankers were required at Manor Farm to remove surplus ground water leaked into the sewage pipes. There was no spillage of sewage down into the village, thanks to the close monitoring by Flow Management Systems (SW contractor) who are regularly checking Manor Farm and Mill Lane twice a day, as the water table for the area is extremely high (see attached chart).

Highways and Footpaths.

I have followed up my HH request for them to clean out blocked drains in our village, they conformed it has been included in their general maintenance schedule, but no date given when they will conduct the work.

I have followed up my HH request to have the hedge cut on Church Road, they informed me no action required because it is okay.

River Watch.

Pillmill Brook in good condition within guidelines for November.

Monitoring report to follow in the next few days.

Monthly GW levels (m AOD or Above Sea Level)

Week	Amport Rainfall (mm)	Clanville Gate* (101.55 AOD)	Change	High View Kimpton	Change	Stanbury Road (76.63 m AOD)	Change	Mullens Pond (69.35 m AOD)	Change	Monxton (62.52 m AOD)	Change
6/1/23	22.0	81.07	↑	82.71	↑	-	-	-	-	-	-
3/2/23	88	85.55	↑	85.30	↑	76.11	-	69.03	-	61.80	-
3/3/23	6.2	85.45	↓	84.88	↓	76.04	↓	68.96	↓	61.68	↓
7/4/23	97.0	86.31	↑	85.75	↑	76.11	↑	69.06	↑	61.74	↑
5/5/23	59.2	86.87	↑	85.88	↓	76.14	↑	69.07	↑	61.81	↑
2/6/23	33.0	86.97	↑	85.50	↓	76.14	=	69.02	↓	61.75	↓
7/7/23	42.3	85.46	↓	84.00	↓	76.10	↓	68.93	↓	61.60	↓
4/8/23	135	84.58	↓	83.50	↓	76.05	↓	68.89	↓	61.57	↓
1/9/23	40	83.66	↓	83.83	↑	76.00	↓	68.87	↓	61.56	↑
6/10/23	90.5	82.68	↓	82.73	↓	75.94	↓	-	-	61.65	↑
3/11/23	212.8	84.27	-	83.85	↑	76.21	-	-	-	61.94	-
1/12/23	84.0	86.77	↑	86.00	↑	76.22	↑	-	-	61.92	↓
5/1/24	190	90.03	↑	87.25	↑	76.34	↑	-	-	61.98	↑
								Haydown Fm (75.4 m AOD)			
2/2/24	42	90.68	↓	86.88	↓	76.33	↑	74.12	↓	61.89	↓
1/3/23	128	91.05	↑	87.21	↑	76.33	↑	74.13	↑	61.94	↑
5/4/24	149.2	91.33	↑	87.40	↑	76.36	↑	74.19	↑	62.00	↑
3/5/24	50.5	90.59	↓	86.83	↓	76.27	↓	74.10	↓	61.91	↓
7/6/24	49.5	88.74	↓	86.03	↓	76.16	↓	73.80	↓	61.75	↓
5/7/24	16.8	87.03	↓	84.92	↓	76.09	↓	73.56	↓	61.67	↓
2/8/24	2.0	85.58	↓	84.01	↓	76.03	↓	73.40	↓	61.52	↓
6/9/24	29.0	83.69	↓	82.90	↓	75.90	↓	73.23	↓	61.39	↓
4/10/24	25.2	83.30	↑	83.73	↑	76.07	↓	73.42	↑	61.63	↑
1/11/24	4.0	84.67	↑	84.89	↑	76.16	↓	73.74	↑	61.71	↑
8/11/24	0.9	84.71	↑	84.79	↓	76.14	↓	73.74	=	61.69	↓
15/11/24	0.0	84.66	↓	84.62	↓	76.11	↓	73.71	↓	61.65	↓
22/11/24	23.0	84.62	↓	84.51	↓	76.10	↓	73.69	↓	61.63	↓
29/11/24	73.0	85.74	↑	85.47	↑	76.21	↑	73.78	↑	61.73	↑

* Borehole used by SW as an indicator for start of major groundwater infiltration

Notes:

1. Levels rose above 84 m trigger point 16 Jan 2023 & fell below 84 m 25 Aug 2023.

2. Row highlighted in green indicates catchment trigger points - when tankers were removed (on 24/08/23 in 2023; on 24/04/24 in 2024)

3. Levels bounded by red indicate when their individual trigger point were exceeded

4. Row highlighted in red indicates catchment trigger points - when tankers reinstated (on 3/11/23 in 2023)

5. More local borehole at High View, Kimpton added to table 17 Nov 2023 & levels for 2023 added retrospectively for comparison with Clanville Gate

6. Haydown Fm borehole substituted for Mullens Pond whilst out of action 25/1/24

WELLBEING PORTFOLIO - CLLR. PATRICIA MITCHELL

NOVEMBER 2024

Over the last three months, I have made a little progress in kick starting the Wellbeing Portfolio.

I have now set up an **Abbotts Ann Village Community Facebook group** which is slowly but surely gathering steam. This page is for the entire community to feel connected so that they can advertise, buy, sell, ask, warn, broadcast, share etc. Although there are quite a few Whatsapp and email groups – they are not a central and inclusive place to connect all the village. It will take a while for the group to gather momentum – Keith Saunders has very kindly offered to advertise in the Parish Mag.

There are posters with a QR code to the page stationed in the telephone box on Duck Street and on the Shop notice board. I will also be putting them up (with prior permission) in the Church and both The Eagle and the Poplar Farm pubs.

Jude Price of Walk N Talk 4 Mental Health, Abbotts Ann and I have met and on behalf of AA PC said that we would support her in helping to grow the group by way of encouraging her to place regular adverts on the community Facebook group, write an article for the Parish Mag. The first walk is planned for 18th January.

Playground: on going investigations and quotes. Cllr. Gordon Howard, Chair. Andy Jordan and Clerk Amanda Owen met at my house on 29th November to discuss the playground quotes and how to progress to the next stage. We are looking at the build to start in March 2024.

20's Plenty Signs on Cattle Lane: As a result of continuous speeding traffic on Cattle Lane, and a villager's cat being run over, we will be putting up 20's Plenty signs on Cattle Lane and perhaps at strategic places on Duck Street. For 10 signs the total will be £49.90.



Update from Hampshire County Council – December 2024

Real-life story inspires heartwarming search to find more foster carers in Hampshire

Hampshire County Council is calling on more people to come forward and care for vulnerable children in need of loving homes this winter and beyond

The County Council's latest campaign to find more foster carers is inspired by the real-life story of local foster carer Hannah, whose reflections on her own experiences of fostering have been transformed into a heartwarming new film. Played out in a charming short animation and voiced by a fellow foster carer, Hannah's message is that the most special moments are often the most everyday – from building 'forts' with sofa cushions to stargazing before bedtime – and that these moments have the power to positively change foster carers and the children in their care.

<https://www.hants.gov.uk/News/20241202winterfosteringcampaign>

Further cost of living support for Hampshire households

Struggling households in Hampshire are set to receive much-needed support as the County Council unveils plans to allocate £7.1 million in funding to help with rising food and energy costs

This funding, which extends the Government's Household Support Fund (HSF) until 31 March 2025, aims to provide relief to those facing financial hardship.

The Household Support Fund and the Department for Education funded Holiday Activities and Food programme are both administered through connect4communities.

The connect4communities website includes information for households seeking help and for organisations looking to deliver support. Information about applying for community grants will be added to the website in the coming weeks.

<https://www.hants.gov.uk/News/241129HSFfunding>

Setting a course for economic success in Hampshire

Creating jobs that will bring employment security for Hampshire residents, serving the future needs of businesses across the county, and tackling financial and social inequality are among the priority outcomes to be driven by a strategy for economic prosperity in Hampshire

Backed by the Hampshire Prosperity Partnership Board (a group of representatives from local government, education, and business), an update to the Economic Strategy for Hampshire for 2025-27 has been agreed by Hampshire County Council's Cabinet (15 November) to align it with the latest national policy so that an Economy and Growth Plan for Hampshire can be developed.

The Economic Strategy for Hampshire 2025-27 is in line with the Government's ambition for a stronger economy and builds on the transfer of the former Local Enterprise Partnership functions to Hampshire County Council (effective 1 April 2024). It complements and will be applied alongside other key strategies and plans, including Hampshire's Local Transport Plan, Public Health Strategy and Climate Change Framework.

<https://www.hants.gov.uk/News/20241118EconomicStrategyUpdate>

Empowering local government for the future is the key to tackling financial pressures

Hampshire County Council's Leader, Councillor Nick Adams-King has warned that Government must fund local government properly or give Hampshire greater freedoms and flexibilities to help the Council tackle its financial pressures in the years ahead

Since becoming Leader in May this year, Councillor Adams-King has repeatedly pressed Government to take action to enable councils to be more innovative, commercial and reform local services and therefore their financial positions, as demand and costs to deliver vital social care for growing numbers of vulnerable children and adults continue to soar.

At the meeting of the County Council's Cabinet today (15 November 2024), Cabinet Members considered the Local Authority's financial position over the next two years (2025/26 and 2026/27) and the prospect of formal talks that may be needed with Government to request permission to raise council tax for 2025/26 above the permitted 5% national threshold, unless Government's anticipated Policy Paper on Local Government Finance provides necessary changes in the law and greater freedoms and flexibilities to help the Local Authority address the urgent financial pressures it faces.

Councillor Adams-King explained: "Like many councils nationally, our budget pressures may be considerable but what sets Hampshire apart is our solid track record of strong financial management and our determination and commitment to remain proactive in our efforts to tackle these challenges head-on - but we must have the support we need from the Government to do so.

"We have always been open and honest with the people of Hampshire about our finances. The exceptional budget pressures we face are not of our making - namely unprecedented demand for local services, particularly across social care and services for children with special educational needs and disabilities, as well as rising costs. The report we have considered today is a snapshot in time which warns of a stark financial challenge that potentially lies ahead in two years' time. We continue to do everything in our power to address this recurring budget gap - now anticipated to rise to £182 million from 2025/26 onwards. We have already identified a substantial part of this amount through our recent decisions around savings, however there is much more still to do.

"We are looking again within our own organisation, working more closely with our district, borough and parish council colleagues, and exploring every opportunity to find efficiencies, reduce costs and increase income, but we recognise that these steps alone, won't be enough to keep pace with the ongoing pressures in those key services we must deliver by law."

Providing further context, he added: "Alongside councils up and down the country, we were hoping Government would announce a significant increase in funding in their recent Budget, to help with social care pressures, together with some extra freedoms and flexibilities over council tax setting and raising income. Frustratingly, this didn't happen, with only an extra £8 million or so for Hampshire from the additional £1.3 billion earmarked for local government overall.

“The Government needs to be mindful that demand for services like social care and special educational needs and disabilities continue to soar in Hampshire. They need to be properly funded, and the council needs greater powers on how we prioritise our spending rather than having to deal with Government rules.

“With little prospect of any more money in the short-term, we are leaving no stone unturned in our work to tackle the challenges ahead. While we pursue further dialogue with Government, we remain focused on our core purpose; caring for our most vulnerable residents - evidenced by the further commitment set out in today’s report, to employ more social workers to protect and support the growing number of children at risk of harm in the county.”

<https://www.hants.gov.uk/News/11152024Cabinetfinancialoutlook>

[David Drew](#)

[Test Valley Central Division, HCC](#)

APPENDIX B

About this Document

This report covers Abbotts Ann parish ONLY, which includes Little Ann, Abbotts Ann Down, St John’s, Red Rice, Little Ann Bridge and the western part of Anna Valley. A separate Final report will subsequently be provided for Monxton and part of Amport.

Background

In the spring of 2021, the FTTP project really got underway and a campaign started to get as many properties in the Abbotts Ann parish, Monxton and 27 properties in Amport to sign up to the governments Voucher scheme.

The government voucher scheme would provide funds based on sign up to pay for the implementation of FTTP meaning direct **Fibre-To-The-Property** from the exchange.

The project would cover ALL properties currently covered by the Abbotts Ann telephone exchange.

Openreach came up with a quotation of £850,000 for the implementation of fibre to the nearest telegraph pole or manhole to every property. This did NOT include the 10 to 30 metre connection from the pole or manhole to the actual property. This final connection to the property was the responsibility of a different department within Openreach. When a property owner contracted their ISP for a FTTP installation or upgrade, then the ISP would request the installation from Openreach for the connection from the pole or manhole to the property.

We managed to get **421** properties in Abbotts Ann signed up which were a mixture of business and residential properties. The voucher scheme would provide £1,500 for residential and £3,500 for business properties.

FINAL Project Status

The FTTP implementation meaning getting fibre to the nearest telegraph pole or manhole of every property is 97.2% completed in Abbotts Ann parish. The following are the key figures:-

- There are **634** business and residential properties in the parish at the start of this project in late 2020.
- There were **51** businesses, which had registered addresses in Abbotts Ann parish in **October 2021** when full submission with addresses was provided to Openreach.
- As of the date of this final report **615** properties either have FTTP installed and working or it is available and can be connected subject to the property owner requesting an upgrade from their ISP (Internet Service Provider)
- There are **19** properties or query entries related to the Abbotts Ann parish. These either cannot have FTTP for an unknown reason, or has been incorrectly entered or not updated on the Openreach database.

Postcode Areas where there are still Issues

Out of the **19** properties which currently cannot be connected to FTTP, eleven (11) are considered to be caused by incorrect entries in the Openreach database, rather than technical issues or non-availability of a full fibre connection.

Postcode	Total Number of properties	Number of Properties with FTTP Available	Properties WITHOUT FTTP Available	Comments
SP11 7AS	15	13	2	Should be able to be connected
SP11 7AU	29	26	3	Possible Address errors
SP11 7AX	7	6	1	Invalid Address in Openreach Database
SP11 7BT	14	13	1	Should be able to be connected
SP11 7BU	3	0	3	Unknown, may no longer be valid
SP11 7DB	3	0	3	Issues at Manor Farm
SP11 7DN	9	4	5	Still not available in Little Ann Bridge
SP11 7NH	22	21	1	Potential Error in Openreach Database
TOTALS	634	615	19	

Little Ann Bridge on the A343 is shown as not available, yet the full fibre has been available on the telegraph poles between the Little Ann junction and cattle lane junction for some time. This means that properties beyond the cattle lane junction including Andover Garden Centre are shown in the Openreach database as not available. It should be noted that these properties might still have a broadband connection, but remain over the copper wires meaning their speed is limited to 70 megabits per second.

Properties that cannot be connected with FTTP

Any property owner who wishes to be connected to FTTP but has been told that it is not available should take the following actions:-

1. Check to see if your property is listed for “**Ultrafast Full Fibre Broadband**” at <https://www.openreach.com/fibre-checker> , if it is, then contact your current or a new ISP (Internet Service Provider) and request an upgrade.
2. Otherwise still call your ISP and try the following, which works with some ISP’s who have a knowledgeable person at the end of the phone:-
 - a. Say you want to upgrade to FTTP (Ultrafast Fibre Broadband) of course they will ask for your address and then they will say it is not available yet. If you are speaking to an experienced person, you say that all the other properties around me have it installed. Can you ask Openreach to do a survey for my property?
 - b. Now the person may say, I cannot do that, what it actually means they do not want to do it. Openreach will only do a survey at the request of an ISP. You may or may not get somewhere; it very much depends on your ISP’s willingness to try.
3. If you have no luck so far, then your next step is contact Openreach Customer services which is intended for ISP’s at fibrecommunitypartnership@openreach.co.uk
4. If you still have no luck, then you can also try contacting Michelle Maidment, Regional Engagement Manager at Openreach at michelle.maidment@openreach.co.uk or phone 0331 6243077
5. If you have tried all the steps above, then you will need to start talking to the senior management and that means Matthew Bateman who is the Director Infrastructure Development and reports directly to Clive Selley CEO of Openreach. Matthew can be emailed at matthew.bateman@openreach.co.uk
6. You will need to be very pushy, but if all your efforts have still failed, then contact me.

Other Information

The information in this report was gathered during the project and validated using Openreach’s own database information.

Every care has been taken to ensure that all information presented is correct.

FTTP Feedback from the Community

Those people who had subscribed to the FTTP Broadband status updates were asked to register at <https://www.abbottsann.com/register-your-connection-to-ftp> and 157 people provided feedback. Details are available on request.

Broadband Email Address

The broadband@abbottsann.com address will be taken out of service on 31st December 2024.

APPENDIX C

Date: 02/12/2024

Abbotts Ann Parish Council

Page 1

Time: 09:51

**Bank Reconciliation Statement as at 30/11/2024
for Cashbook 1 - Lloyds Treasurers Account**

User: AMANDA

<u>Bank Statement Account Name (s)</u>	<u>Statement Date</u>	<u>Page</u>	<u>Balances</u>
Lloyds Treasurers Account	30/11/2024		77,831.02
			<u>77,831.02</u>
<u>Unpresented Payments (Minus)</u>		<u>Amount</u>	
		0.00	
			<u>0.00</u>
			77,831.02
<u>Unpresented Receipts (Plus)</u>			
		0.00	
			<u>0.00</u>
			77,831.02
		Balance per Cash Book is :-	77,831.02
		Difference is :-	0.00